



GAIT 2010 Update: GTA Transformation; Evaluation of Proposals

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GTA Transformation

GTA is proceeding with staffing its Service Management Organization, which will oversee the providers of technology services to state agencies.

Yesterday, we announced the appointed positions in the SMO. Making key appointments allows us to fill critical roles quickly and begin hiring staff for other positions in the SMO.

We expect to announce the individuals selected for the leadership positions this week. The remaining appointed positions will be announced as they are filled. The majority of the SMO's approximately 80 positions will be open for recruitment and will be posted later this month, with the exception of a small number that will be held until after service providers are selected.

Evaluation of Proposals

GTA has completed the initial evaluation and review of RFP responses for Infrastructure Services and Managed Network Services. The next phase of the process is solution walkthroughs, during which potential service providers respond to questions compiled by the evaluators. Providers will then refine their proposals, which will be reviewed and scored again.

Solution walkthroughs for Managed Network Services are taking place this week, and walkthroughs for Infrastructure Services will be conducted at the end of this month.

We expect to complete evaluations in August and conduct contract negotiations in September and October. We remain on track to sign contracts in October for Managed Network Services and early November for Infrastructure Services.

Self-Service Telecommunications Contracts for Agencies

We previously announced our intent to issue a Request for Qualified Contractors (RFQC) in late May to identify providers who are able to meet our criteria for offering self-service telecommunications services (Stream 3).

Since responses to the Managed Network Services RFP were due in June, we decided to delay the RFQC to allow time for reviewing proposals for telecommunications services before making a final decision about proceeding with Stream 3. For example, if the providers do not offer a particular service, or if a service does not meet the state's needs, then we will use the Stream 3 RFQCs as a means to address gaps.

Stream 3 will be a "safety net" for our customers' telecommunications needs.